

Intelligent Hotel

# Smart Hospitality



### Empowering Smart Hospitality

NEC's Communications and IT solutions help the hospitality industry control costs, improve staff efficiency and create an environment that makes guests want to return. Together with our specialized partners we offer a complete portfolio of solutions and services to address the needs of the hospitality industry.

The Hospitality Solutions presented here are based on NEC's Global Smart Hospitality Solutions Framework and tuned to the specific needs of small and mid-sized hotels. Thus also local hotels can benefit from the knowledge and experience available on a global level to drive operational efficiency and deliver the right service level to their guests.

### Experiences



Guest Communications



Staff Mobility & Communications



Interactions 2.0

### Applications



Open PMS Connectivity



Voicemail & Wakeup



Operator & Reservations



Wireless



CEBP

System Management

### Infrastructure



Off-premise & Hosted delivery



Communications Servers



IT Servers & Storage



VDI

## 7 NEC Technologies to achieve Smart Hospitality



### Reliable IT with server, storage and virtualization solutions

Our IT servers and storage solutions provide efficient and reliable services, 24/7 and all year round, characterized by: Outstanding Performance, Extreme Power Efficiency, Simplified Service, High Quality, Reliability and Excellent Value, Desktop Virtualization gives hotel staff quick, secure access to files and data, anywhere, anytime, generating cost & time savings for a better focus on guest service.



### Guest Voicemail and Wake-Up

Our Unified Messaging / Voicemail solution is a fully-featured in-skin messaging system fully integrated in the communication server. Our voicemail is an attractive solution needing only one interface to the PMS.



### Stylish Guestroom Phone

Form and function come together in our wide choice of phones. We provide a full range of phones, corded and cordless, analogue and VoIP, table-top and wall-mounted phones.



### Operator and Guest Reservation solutions

With its combination of intuitive icons, name directory and messaging facilities, NEC's Operator and Customer Contact solutions offer professional operator functionality to any hotel. Queues show at a glance where a call is coming from: external, internal or rerouted and allow operators to easily spot specific callers (e.g. VIPs) and treat them in a special way. Integration with middleware to connect to a hotel's PMS, provides extensive guest information.



### Wireless Solutions - The benefits are obvious

NEC offers a choice of wireless technologies for the Hospitality market. With our latest technology, less AP deployment required, at the same time offers the high speed internet to enable video-on-demand high bandwidth application service.



### Improving guest safety with Alarming & Mobilisation

The number of IT applications increases every year and their integration with communications capabilities greatly optimizes business processes. It integrates communications with your business process, informations and security system and connects with external applications such as paging, fire alarm, building management and workflow systems. Notifications can be delivered via of a staff member by a text or voice message or notifications by email, SMS, SNMP and relay contacts (e.g. sirene).



### Increasing Staff Mobility

When staff are easily contacted and directed to prioritized activities, the hotel's organization becomes much more efficient. NEC's mobile solutions make staff reachable at all times via a single personal number, no matter where they are. These solutions can also give them access to information and applications while they are on the move.



To learn more about our solutions, visit [sg.nec.com](http://sg.nec.com)

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**About NEC Asia Pacific:** NEC Asia Pacific is a leader in the integration of IT, Network Technologies and Communication Solutions. Globally, we bring more than 115 years of expertise in technological innovation to empower people, businesses and society. Known for our unsurpassed technical support and logistics, NEC is a reliable and financially robust technology partner. And as we like to put in hospitality terms, "We are Here to Stay"!