# UNIVERGE® UM8000-Mail Solution

Fulfilling the promise of UNIVERGE®360

The UM8000-Mail solution is an enhanced, in-skin unified messaging system that delivers abundant message storage, scalable port capacity and all the features you've come to expect from NEC, a leader in voice messaging products. Designed specifically for the SV8000 series communications servers, UM8000-Mail offers a reliable system with a smaller footprint and lower operating cost than other systems.

## At a Glance

- In-Skin Unified Messaging for the UNIVERGE®
  SV8000 Series
- User-configurable mailbox manager
- An optional feature package for the hospitality
  industry
- Fully-integrated messaging

## In-Skin Unified Messaging for the UNIVERGE® SV8000 Series

The UM8000-Mail system can store over 500 hours of messages and is scalable from 2 to 16 ports and provides support for up to 1000 mailboxes. It offers up to 4 optional fax ports. Because the UM8000-Mail line card slips inside an SV8000 series chassis, it uses less space and power than other stand-alone messaging systems. If the system experiences a power failure, the UM8000-Mail uses the same battery backup as the SV8000 series system, adding another measure of reliability to the system.

With feature-rich Unified Messaging, all voice, fax and e-mail messages are directed into one inbox. This enables users to keep track of all their messages more easily. Employees can easily prioritize their messages and streamline their workloads. With Unified Messaging users can:

- Set up their mailboxes to meet their personal needs
- Play and record messages using their multimedia PCs
- Send and receive secure faxes. Inbound and outbound documents are password-protected and stored electronically until previewed and printed from a networked PC.

## User-Configurable Mailbox Manager

Users can control and configure their personal mailbox settings using the Mailbox Manager's graphical user interface (GUI). Greetings, security codes, notifications, groups, conversation preferences and more can all be modified through the Mailbox Manager.

In addition, the user can handle messages via this interface. They can listen to, delete and archive messages. They can also choose to download selected messages to their PC in WAV file format.

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## Optional Feature Package for the Hospitality Industry

UM8000-Mail offers an optional feature package specifically designed for the hospitality industry. It integrates with more than 50 property management systems (PMSs) through the Property Management System Interface (PMSI). Personalized guest messaging is available for every room, and system prompts are available in an extensive list of languages. The guest directory enables callers to contact hotel guests or leave messages without going through an operator.

The UM8000-Mail hospitality package wake-up feature enables guests to add, delete, change and confirm their own wake-up calls. UM8000-Mail can also enhance internal communication with simultaneous broadcast messaging to the entire hotel staff. Employees can leave messages for internal staff. Housekeeping, maintenance, and room service staff can be also be alerted via page or cell phone.

The PMSI seamlessly integrates with the UM8000-Mail to coordinate voicemail services. When the system receives a voice message for a specific guest, it illuminates the guest's message-waiting lamp. When the guest retrieves messages, the system extinguishes the lamp. The system can delete all of the guest's messages from the system or save them for a preset number of days when the guest checks out.

## Fully-Integrated Messaging

For simplified message management, UM8000-Mail offers convenient access to messages and customizable user-friendly settings. UM8000-Mail is the best low-cost, efficient integrated messaging solution for your organization.

## UM8000-Mail Key Features

- Speed Keys
- Subscriber Controlled Groups
- Variable-Length Security Codes/Passwords
- Live Record, Message Cancel and Redirect
- Caller Interviewing
- Soft-Key Functionality and Trunk Mapping
- Remote Maintenance
- Date and Time Stamp
- Transfer to Attendant
- Urgent Message Count
- User-Changeable Voice Prompts and Single-Digit Dialing
- Fax Detect, Routing and Notification
- Subscriber Self-Enrollment
- Reports
- Out-Dial Notification to Pager

- Future, Urgent and Return Receipt Delivery
- Port Independence
- Cascade Notification
- Menu Options
- Cut-Through Paging and Message Editing
- Multilingual Capability and Multiple Personalized Greetings
- Extension Remapping
- Message Rewind, Pause and Fast Forward
- Alphanumeric Directory
- Supervised/Unsupervised Transfers
- Message Waiting Notification
- Guest Mailboxes and Call Screening
- Volume and Speed Control
- Holiday Schedules
- Call Accept or Reject

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