

NEC Managed Services

Modern Platform Management



Embrace the flexibility and scalability of multi-cloud strategies with NEC's Modern Platform Management

Many companies are going full fledged in digital transformation to cloud-based platform due to remote working models being adopted by global demand. Cloud management allows organisations to operate with minimal cost and high productivity.

As businesses embrace the flexibility and scalability of multi-cloud strategies, the need for comprehensive monitoring and management solutions becomes paramount. Our Multi-Cloud Monitoring Services are designed to empower organisations with real-time insights, proactive monitoring, and intelligent analytics, ensuring that customers stay in control of their cloud operations, maximise performance, and enhance security.

Service Offerings

NEC offers a comprehensive suite of tailor-made and distinct IT solutions to optimise performance efficiency for businesses – from transitioning to a modern workplace to developing a cohesive cyber security strategy. We provide a trustworthy foundation for your IT ecosystem, allowing you to focus on your business priorities.



Multi-Cloud Modelling Services



Multi-Cloud Platform Management



Modern Application Platform



Digital Application Services

NEC Advanced Response Centre

Our Advanced Response Centre (ARC) is a 24/7 single point-of-contact command centre. It is an integrated operation centre that provides organisations with a comprehensive suite of Managed Services from day one service to standard business operations. Transformed from a technology-centred model to an end-user experience-driven approach, our team is ITIL-certified and operates as a Centre of Excellence, committed to providing continuous and seamless service delivery.



Quality Assurance

Certified with ITIL and operating as Centre of Excellence, complying with industry standards and best practices, NEC demonstrates a commitment to quality assurance and improves delivered services by introducing automation, self-service and intelligence within a single platform. The list of compliances awarded to NEC Asia Pacific are:

ISO20001, ISO22300, ISO27001, CMMI & MTCS SS584 level 1.

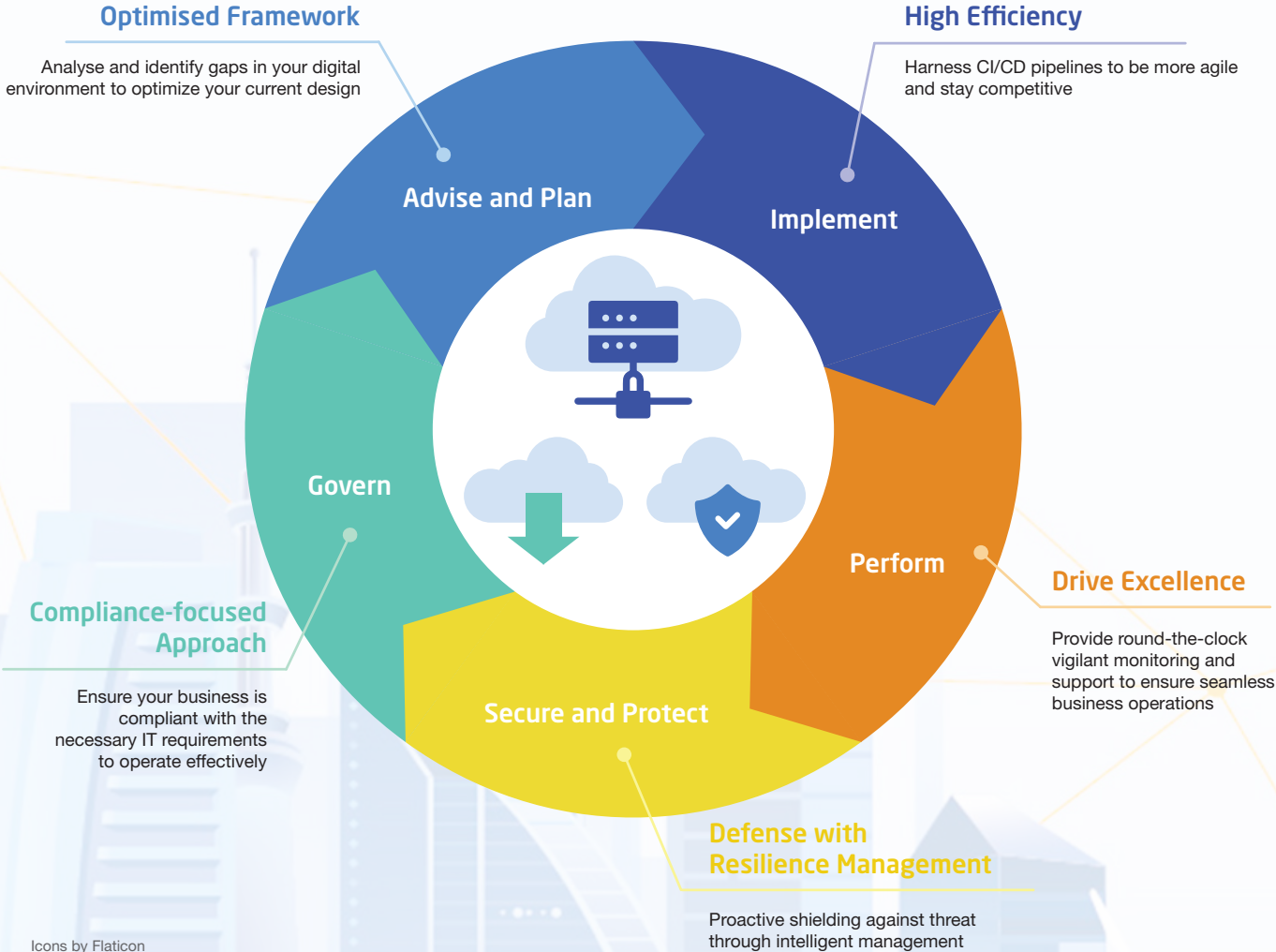


Value Proposition

The NEC ARC helps organisations to identify issues and opportunities in a pro-active manner, enabling them to respond quickly and to changing conditions. It can also help to streamline processes and reduce costs by optimising operations and minimising downtime.

Service Offerings

NEC offers a wide range of services that fulfil the requirements of a cloud computing environment in line with organisational needs.



Why Choose NEC Managed Services?



Compliance and Governance

Proactive Monitoring and Issue Resolution

Security Focus

Scalability and Flexibility

Core Competencies as Foundation

24/7 Support and Assistance

Fulfilling Your IT Needs Anywhere, Anytime On Any Platform

With NEC's decades of experience in providing cutting-edge IT solutions, businesses can be confident in our ability to navigate the complexities of multi-cloud environments. Our team of skilled professionals is committed to delivering excellence and personalised support, empowering you to harness the full potential of your multi-cloud strategy.

Proven Expertise

We have a proven track record of delivering high-quality managed services to businesses across many different countries. Our experienced team of professionals has the knowledge and skills to manage complex IT environments and ensure that businesses can operate efficiently and effectively. We have been managing many government agencies, including the healthcare sector, for many years and have accumulated in-depth knowledge on the industries' compliance requirements and IT environment needs.



Known For Expertise In The Industry

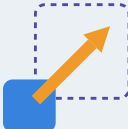
We are awarded by Frost & Sullivan, "Singapore Managed IT Infrastructure Services Provider of the Year (Public Sector)" in 2019.

Commitment to Quality



Scalability

Supports vertical and horizontal scaling to meet the growing demands.



Industries We Serve



Retail



Transportation



Aviation



Healthcare



Financial Institutions



Manufacturing

Icons by Flaticon

NEC is leveraging digital innovation for seamless transition to Society 5.0, which promises a human-centric, inclusive, and sustainable future.



Talk to us about your needs today to arrange a demo. Contact us at +65 6273 8333 or sg_marketing@nec.com.sg.

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