

Getting ready for the new normal

# Smart Check-In



## The Technology

NEC Smart Check-In solution realizes hotel guests self check-in and check-out process with face recognition technology. A light touch and highly personalized solution for the new normal.

Using the highest accuracy and real-time precision face recognition technology, the check-in and check-out kiosk terminal allows guests to quickly complete the registration process and get into their designated rooms without fuss. Hotel staff are also protected as interaction is reduced and manpower resources can be redeployed to serve other guests' needs.

### Traditional

Queue to check in.

Density control requirement may lengthen queue.

Exposed to crowd.

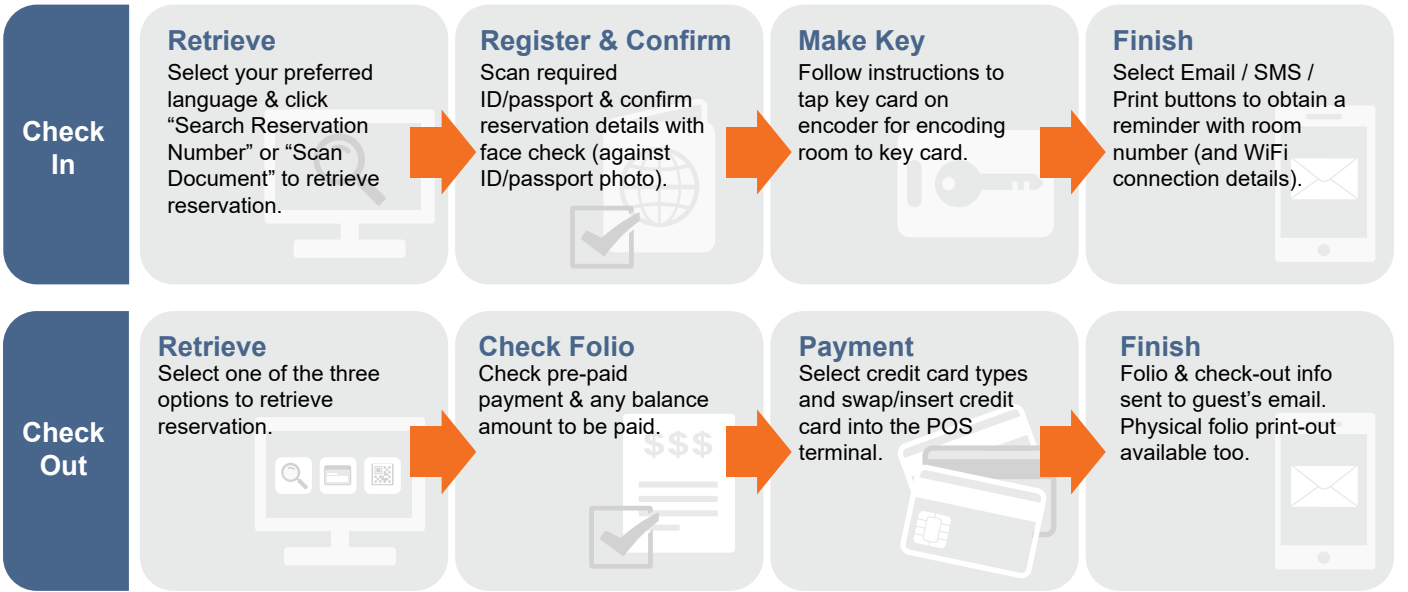
### NEC Smart Check-In

Light Touch and Highly Personalised Solution to Check-In/Out.

Complete all check-in, registration of ID / passport photo, face check and collect key card in hotel.

- Upsell Package
- Reporting
- Passport Scan
- Guest Identification
- Issue Key Card
- Print Bill / E Bill Payment

**How It Works**



**The Benefits**



This smart hospitality solution can be scaled to further enhance guest experience. Using the same face ID captured during registration\*, hotel staff can do breakfast entitlement matching when guests walk into restaurants, give access to hotel facilities like gym or pool and instantly recognise VIPs at hotel lounge or executive club; guests can even use face ID to make payment at shops or restaurants in the hotel premises.

\* Subject to guest's approval for use of face ID outside of the registration process; and only for use in the hotel premises during guest's stay.

**Coming Soon**

**Mobile for Pre Check-In**  
 Pre check-in with your mobile phone, include registering photo of ID/passport.  
 Complete check-in, face check and collect key card in hotel.

Talk to us about your needs today. Contact us at +65 6273 8333 or [SED\\_marketing@nec.com.sg](mailto:SED_marketing@nec.com.sg).

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