

Getting ready for the new normal

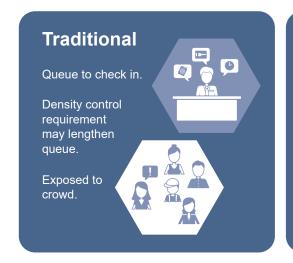
Smart Check-In

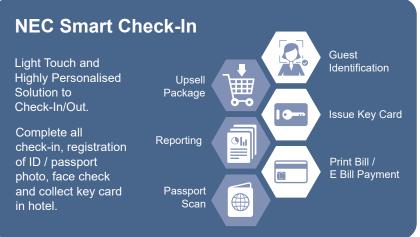


The Technology

NEC Smart Check-In solution realizes hotel guests self check-in and check-out process with face recognition technology. A light touch and highly personalized solution for the new normal.

Using the highest accuracy and real-time precision face recognition technology, the check-in and check-out kiosk terminal allows guests to quickly complete the registration process and get into their designated rooms without fuss. Hotel staff are also protected as interaction is reduced and manpower resources can be redeployed to serve other guests' needs.





How It Works

Check In

Retrieve

Select your preferred language & click "Search Reservation Number" or "Scan Document" to retrieve reservation

Register & Confirm

Scan required ID/passport & confirm reservation details with face check (against ID/passport photo).

Make Key

Follow instructions to tap key card on encoder for encoding room to key card.

Finish

Select Email / SMS / Print buttons to obtain a reminder with room number (and WiFi connection details).

Check Out

Retrieve

Select one of the three options to retrieve reservation.

Check Folio

Check pre-paid payment & any balance amount to be paid.

Payment

Select credit card types and swap/insert credit card into the POS terminal.

Finish

Folio & check-out info sent to guest's email. Physical folio print-out available too.

The Benefits



Meet regulations on minimizing face-to-face & ensuring low crowd density.



Cost effective solution that is expandable to include add-ons.





Operational

Improve resource planning & optimize manpower to other higher value tasks.



promotions (for frequents) on





Customers

Reduce crowd & exposure to staff during check-in/out.

Check-in at your pace & preferred language.



Continuity

Future ready e.g. with face ID for mobile savvy business, millennial or Gen Z travellers.

This smart hospitality solution can be scaled to further enhance quest experience. Using the same face ID captured during registration*, hotel staff can do breakfast entitlement matching when guests walk into restaurants, give access to hotel facilities like gym or pool and instantly recognise VIPs at hotel lounge or executive club; guests can even use face ID to make payment at shops or restaurants in the hotel premises.

* Subject to guest's approval for use of face ID outside of the registration process; and only for use in the hotel premises during guest's stay.

Coming Soon

Mobile for Pre Check-In

Pre check-in with with your mobile phone, include registering photo of ID/passport.

Complete check-in, face check and collect key card in hotel.



Talk to us about your needs today. Contact us at +65 6273 8333 or SED_marketing@nec.com.sg.

SINGAPORE

NEC Asia Pacific Pte Ltd (Regional Headquarters) sg.nec.com



SCAN ME

Scan the QR code to head to our APAC site for more information on our solutions and products. Follow us on these platforms for updates.









Indonesia PT. NEC Indonesia id.nec.com

NEC Corporation of Malaysia Sdn, Bhd. my.nec.com

Philippines NEC Philippines, Inc. ph.nec.com

Thailand

NEC Corporation (Thailand) Ltd. th.nec.com

Vietnam NEC Vietnam Co, Ltd. vn.nec.com