

Business Continuity Policy Statement

NEC APAC Pte Ltd Managed Services Business Unit (MSBU) is committed to ensuring that we are well prepared to minimize the impact to customers and interested parties in the event of a disruption of the critical services and resume regular business operations in a timely manner, in conformance to ISO 22301 Business Continuity Management Systems - Requirements.

We are committed:

- To comply with all applicable legal, statutory, corporate and other requirements.
- To provide a framework with sufficient resources in meeting the organization's business continuity management objectives.
- To establish and review the business continuity objectives consistent with this policy on a regular and systematic basis
- To maintain and conduct the business continuity review on the risks and recovery strategies.
- To enhance customer satisfaction from the perspective of business resilience and continuity.
- To respond, resume, recover and restore the prioritized critical ICT services, processes, activities and the supporting systems identified in the (BIA) Business Impact Analysis and Risks Assessment
- To test the recovery strategies at periodic intervals to ascertain the robustness of the BCM Business Continuity Plan and procedures.
- To deploy adequate resources to develop, implement, maintain and improve the organization's BCMS.
- To provide adequate training, information and instruction on BCM preparedness, crisis management and emergency response.
- To communicate to all customers, suppliers, employees and corporate, our commitment and information related to BCM.
- To continually strive to improve BCMS processes, in a cost-effective manner.
- To periodically review this policy for its continued suitability and applicability.

We believe in continually improving our management system by periodically reviewing our Business Continuity Management System (BCMS) and its associated processes, and ensuring that our employees are adequately trained and motivated. It is important that all MSBU employees acknowledge their roles and responsibilities in these aspects and provide positive contribution to the BCMS of the organization, in line with this policy.



Eddie Lai
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