

Business Continuity Management Policy Statement

At NEC APAC Pte Ltd Managed Services Business Unit (MSBU), we are committed to ensuring resilience and preparedness to minimize disruptions to our customers and interested parties. Our goal is to quickly resume business operations and continue delivering critical services in the event of any unexpected interruptions.

We implement a Business Continuity Management System (BCMS) aligned with the ISO 22301 standard to enable effective anticipation, preparation, response, and recovery from potential disruptions in a structured and efficient manner.

Our Commitments:

1. **Compliance and Accountability:** We comply with all legal and regulatory requirements and clearly assign responsibilities for business continuity across the organization.
2. **Business Continuity Planning:** We maintain strong strategies and procedures to ensure critical services remain operational during disruptions while incorporating climate resilience.
3. **Risk Management:** We regularly conduct Business Impact Analyses (BIAs) and Risk Assessments to identify vulnerabilities and enhance resilience among partners and suppliers.
4. **Continuous Improvement:** We review and test our plans periodically, using insights from testing and real-world disruptions to make necessary improvements.
5. **Training and Awareness:** We provide employees with adequate training in BCM preparedness and crisis management to foster a culture of resilience among employees.
6. **Environmental and Crisis Resilience:** We integrate climate risk considerations into our BCMS ensuring that our continuity plans address environmental disruptions effectively and collaborate with clients to improve mutual preparedness.
7. **Employee Engagement:** All MSBU employees are expected to actively contribute to the BCMS's success and to understand their responsibilities in maintaining the organization's resilience.

By embedding these commitments into our BCMS, NEC APAC MSBU ensures that we can sustain operations, safeguard stakeholder interests, and demonstrate leadership in resilience and continuity management in a rapidly changing and unpredictable global environment.



Eddie Lai

MSBU Assistant Vice President

NEC APAC Pte Ltd Managed Services Business Unit (MSBU)

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